Aidan Brown

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EDUCATION

THE PENNSYLVANIA STATE UNIVERSITY, ERIE **Erie, PA**
Bachelor of Science, Management Information Systems *Graduation: May 2027*
Dean's List *Fall 2024, Spring 2025, Spring 2026*

WORK EXPERIENCE

AQUA PURE SOLUTIONS **Gibsonia, PA**
Material Handler *June 2023-August 2025*

- Long-term part-time role with an HVAC supplier servicing industrial and corporate customers
- Ensured on-site/in-field support to technical teams in maintenance, material and tool supplies, and team communication
- Strengthened operational readiness by studying parts, lists, and tools to provide reliable support to teams.

CHIPOTLE MEXICAN GRILL **Erie, PA and Hampton, PA**
Trainer / Grill Cook *October 2023-May 2024, May 2022 - August 2022*

- Mentored and trained new crew members on food safety, cash handling, and customer service procedures.
- Executed food preparation and grilling duties while maintaining speed, accuracy, and quality in a demanding work environment

PROJECTS

ERIE PHILHARMONIC LIVE CASE **Erie, PA**
Management 471W, Strategic Planning *Fall 2026*

- Worked with a team on a live consulting project for the Erie Philharmonic
- Analyzed the organization's operations, marketing efforts, and challenges affecting ticket sales
- Developed strategies and recommendations to increase ticket sales for the Spring 2027 season
- Communicated with Erie Philharmonic representatives to understand organizational goals and expectations

SCRUM **Erie, PA**
MIS 430, Business and Systems Analysis *Spring 2025*

- Held position as the Scrum Master to communicate with a fictitious product owner and development team
- Participated in Scrum events such as Spiral Planning, Daily Scrum, Sprint Review, and Sprint Retrospective
- Solved issues such as stakeholder frustrations, technical debates, prioritizing tasks, and customer feedback

BUSINESS PROPOSAL **Erie, PA**
English 202D, Business Writing *Spring 2025*

- Worked in a team environment to create a business proposal for Penn State Behrend
- Our proposal was a new parking garage on campus
- We acknowledged the problems and proposed possible solutions
- Created a cost breakdown and timeline

HR MANAGEMENT SIMULATION **Erie, PA**
Management 301, Basic Management Processes *Fall 2025*

- Worked in a team environment running a fictitious company
- Tasked with making weekly decisions in different parts of the company
- Weekly meetings with our group to discuss our decisions for the week
- Role was Team Scribe, tasked with successfully entering our decisions into the website

SKILLS

- Microsoft 365 (Outlook, Word, Excel, PowerPoint)
- Google Drive (Docs, Slides, Sheets)
- Social Media (Instagram, SnapChat, Twitter)